

# KURIEN

(+65) 9276 6957 | kuriensk@gmail.com | Portfolio: [www.kuriensk.com](http://www.kuriensk.com) 

**ABOUT ME** I am a **Singaporean PR** - a UX Designer with 10 years' experience in Pharmaceutical Compliance. My top skills are User Research and Testing. And I have worked in full-time / freelance / remote roles with startups, SMEs, agencies and big MNCs.

**EDUCATION** **User Experience Design Immersive** GENERAL ASSEMBLY | OCT 2018  
**BSc (Hons) Life Sciences** NATIONAL UNIVERSITY OF SINGAPORE | 2003 - 2007  
**Minor in Computational Studies**

**TECH SKILLS** Adobe Xd, Figma, Invision, Photoshop, Illustrator, Axure, Notion, Whimsical *Basic* HTML, CSS, C++

**LANGUAGES** *Fluent* English, Malayalam, Hindi *Intermediate* Mandarin, Spanish *Basic* Malay, Korean, Russian

**CERTS** Lean Skills Development Programme (SIT), Interior Design (NAFA, part-time)

## **EXPERIENCE** **UX Designer - Mysupnet (Oct 2018 - Ongoing, Part-time)**

A platform to keep patients with chronic diseases engaged & manage their support group operations

- Conducted primary and secondary research for product strategy
- Created prototypes to test the front-end app with patients and back-end with support group admins.
- Prepared storyboard and decks for funding applications
- Presented the product at an international patient support group conference

## **UX Designer - Freelance (May 2019 - Now)**

### **SMALLPIE FOUNDATION**

Conducted user interviews and used the JBTD-framework to devise the product strategy. Currently prototyping the desktop and mobile website.

### **GOODHOOD.SG**

Improved the content strategy and redesigned user flows and UI.

### **BF**

Redesigned the UI for an app to locate nearby tuition providers.

### **FRMEDIA**

UI design for front-end and back-end modules of an app to manage flyer distribution.

### **TSP**

UI design for data visualizations to live-monitor operations and identify trends.  
UX proposal preparation for revamp of reference deposit web-portal.  
Design proposal and UI for tour registration web-portal optimized for elderly.

### **MISCELLANEOUS**

Expert reviews of websites for small business owners.

## **UI/UX Designer - E.Technology Centre (Jan - May 2019)**

Managed a team of two to design the front and back-end interfaces of web and mobile B2B solutions for Operations, Sales, HR, and E-commerce functions of clients.

*Reason for leaving: Non-payment of salary*

### **GRAVO**

Redesigned the UI for the front-end module of an SaaS app to support recycling activities

### **HELLOSG**

Designed the UI for the front-end and back-end modules of a product to manage tour operations.

### **THATSALON**

Designed the UI for an e-commerce app that also manages bookings.

### **A-FLICK**

Designed the UI for front-end and back-end modules of an SaaS app to manage pest control activities.

### **MISCELLANEOUS**

Represented the company at networking events to get business.  
Redesigned company website, prepared pitch decks, and marketing collateral.

## EXPERIENCE **Qualification Engineer - No Deviation Pte Ltd (2013 - 2018)**

**SINGAPORE | MAY - NOV 2017**



Collaborated with Engineering, Production & Quality teams to do impact assessments, generate & execute qualification protocols, and manage deviations for equipment and utilities.



SAMSUNG BIOLOGICS

**SOUTH KOREA | AUG 2014 - NOV 2016**

Generated and reviewed qualification protocols & deviations for processes and equipment. Ensured all recommendations from previous audits were met.



**SINGAPORE | APR 2013 - MAR 2014**

Collaborated with Vendors, Engineering, Production, Maintenance & Quality teams to generate and execute qualification protocols, manage deviations and corrective actions for process equipment.

**MAIN OFFICE SINGAPORE | BETWEEN PROJECTS**

Used LEAN principles to redesign Ops processes - timesheets, SharePoint IA, hiring and onboarding, designed company collaterals and marketing materials.

## **Qualification Engineer - Pharmaceutical Services Corporation (2008-2013)**



**SINGAPORE | JAN - MAR 2013**

Qualified portable vessels, lab & testing equipment, and automated compounding sequences of bioreactor vessels. Managed deviations and drove all corrective actions to completion.



华北制药  
NCPC

**CHINA | APR - AUG 2012**

Generated qualification protocols for vial washers, depyrogenation tunnel, filling, capping and packaging lines. Created SOPs for supplier selection and audit



**MALAYSIA | SEP 2011 - MAR 2012**

Generated re-validation plans and reports for all products affected by redesign or relocation. Was called back to perform qualification activities for another product



**SINGAPORE | APR 2010 - APR 2011**

Learned environmental monitoring and sterilisation concepts while qualifying clean-rooms and autoclaves.



**SINGAPORE | OCT - DEC 2009**

Represented QA to witness Building Automation systems and Integration testing. Managed deviations and their ensured corrective actions were completed.



NOVARTIS

**SINGAPORE | AUG - OCT 2009**

Investigated deviations and re-qualified cold rooms, warehouses and shipping containers.



Lonza

**SINGAPORE | JAN - APR 2009**

Learned and applied qualification techniques for lab equipment, cold rooms, and warehouses.

**MAIN OFFICE SINGAPORE | BETWEEN PROJECTS**

Generated Office Operations SOPs for the Quality Manual for company to be ISO-certified.