

KURIEN

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ABOUT ME I am a **Singaporean PR** - a creative UX Designer with 10 years' experience in Pharmaceutical compliance. My top skills are User research, Information Architecture, Wireframing & Prototyping UI, and Usability Testing.

EDUCATION **User Experience Design Immersive** GENERAL ASSEMBLY | OCT 2018
BSc (Hons) Life Sciences NATIONAL UNIVERSITY OF SINGAPORE | 2003 - 2007
Minor in Computational Studies

TECH SKILLS Adobe Xd, Figma, Invision, Photoshop, Illustrator, Axure, *Basic* HTML, CSS, C++

LANGUAGES *Fluent* English, Malayalam, Hindi *Intermediate* Mandarin, Spanish *Basic* Malay, Korean, Russian, C++

CERTS Lean Skills Development Programme (SIT), Interior Design (NAFA, part-time)

EXPERIENCE **UX Designer - Mysupnet (Oct 2018 - Now)**

A platform to keep patients with chronic diseases engaged & manage their support group operations

- Conducted primary and secondary research to develop the solution strategy
- Created prototypes to test the front-end with patients and back-end with support group admins.
- Prepared storyboard and decks for funding applications
- Presented the product at an international patient support group conference

UX Designer - Freelance (May 2019 - Now)

GOODHOOD.SG Improved the content strategy and redesigned user flows and UI.

BF Redesigned the UI for an app to locate nearby tuition providers.

FRMEDIA UI design for front-end and back-end modules of an app to manage flyer distribution.

TSP UI design for data visualizations to live-monitor operations and identify trends.
UX proposal preparation for revamp of reference deposit web-portal.
Design proposal and UI for tour registration web-portal optimized for elderly.

MISCELLANEOUS Expert reviews of websites for small business owners.

ONGOING Researching users with faceless profiles on dating apps.

UI/UX Designer - E.Technology Centre (Jan - May 2019)

Managed a team of two to design the front and back-end interfaces of web and mobile B2B solutions for Operations, Sales, HR, and E-commerce functions of clients.

Reason for leaving: Non-payment of salary

GRAVO Redesigned the UI for the front-end module of an SaaS app to support recycling activities

HELLOSG Designed the UI for the front-end and back-end modules of a product to manage tour operations.

THATSALON Designed the UI for an e-commerce app that also manages bookings.

A-FLICK Designed the UI for front-end and back-end modules of an SaaS app to manage pest control activities.

MISCELLANEOUS Represented the company at networking events to get business.

Redesigned company website, prepared pitch decks, and marketing collateral.

EXPERIENCE **Qualification Engineer - No Deviation Pte Ltd (2013 - 2018)**

SINGAPORE | MAY - NOV 2017



Collaborated with Engineering, Production & Quality teams to do impact assessments, generate & execute qualification protocols, and manage deviations for equipment and utilities.



SAMSUNG BIOLOGICS

SOUTH KOREA | AUG 2014 - NOV 2016

Generated and reviewed qualification protocols & deviations for processes and equipment. Ensured all recommendations from previous audits were met.



SINGAPORE | APR 2013 - MAR 2014

Collaborated with Vendors, Engineering, Production, Maintenance & Quality teams to generate and execute qualification protocols, manage deviations and corrective actions for process equipment.

MAIN OFFICE SINGAPORE | BETWEEN PROJECTS

Used LEAN principles to redesign Ops processes - timesheets, SharePoint IA, hiring and onboarding, designed company collaterals and marketing materials.

Qualification Engineer - Pharmaceutical Services Corporation (2008-2013)



SINGAPORE | JAN - MAR 2013

Qualified portable vessels, lab & testing equipment, and automated compounding sequences of bioreactor vessels. Managed deviations and drove all corrective actions to completion.



华北制药
NCPC

CHINA | APR - AUG 2012

Generated qualification protocols for vial washers, depyrogenation tunnel, filling, capping and packaging lines. Created SOPs for supplier selection and audit



MALAYSIA | SEP 2011 - MAR 2012

Generated re-validation plans and reports for all products affected by redesign or relocation. Was called back to perform qualification activities for another product



SINGAPORE | APR 2010 - APR 2011

Learned environmental monitoring and sterilisation concepts while qualifying clean-rooms and autoclaves.



REC

SINGAPORE | OCT - DEC 2009

Represented QA to witness Building Automation systems and Integration testing. Managed deviations and their ensured corrective actions were completed.



NOVARTIS

SINGAPORE | AUG - OCT 2009

Investigated deviations and re-qualified cold rooms, warehouses and shipping containers.



SINGAPORE | JAN - APR 2009

Learned and applied qualification techniques for lab equipment, cold rooms, and warehouses.

MAIN OFFICE SINGAPORE | BETWEEN PROJECTS

Generated Office Operations SOPs for the Quality Manual for company to be ISO-certified.